

A quarterly publication for our residents and their families, our employees, volunteers, friends and contributors



"Fall Time"



Steve Rumbley Executive Director Fall has arrived with the beauty and comfortable weather that makes it one of my favorite times of the year. This Fall has been especially gratifying to me in many ways but has also been especially challenging in other ways. Cross Road Retirement Community celebrated our 34th year anniversary with a nice BBQ lunch, music, fellowship, and appreciation for our staff, residents, and families on October 25th. Thanks to our board members and staff, I received a special recognition as winner of the Community Leadership Award through the NC Assisted Living Association. The award was presented at the Benton Convention Center on October 11, 2017 as part of the NCALA Annual Conference. I am humbled by this honor and will attempt to live up to those expectations. On a challenging note, Cross Road received notification on Saturday, October 14th that a current resident had tested positive for the Legionella Bacteria as part of pneumonia infection. Since a former resident in September had also tested positive for this Legionella Bacteria, the local Health Department along with consultation with state representatives imposed some water restrictions along with other restrictions on our main assisted living building and Alzheimer's Care Center. Legionella is usually spread through water droplets in the air and gener-

ally only affects individuals with weak immune systems or other chronic health issues. This condition is <u>not</u> spread from person to person. Bottled water and portable hand washing stations were brought in on that Saturday until special water filters, 0.2 microns that block all bacteria, were installed. Numerous water tests have been performed in our building and follow up testing will continue until we have been completely cleared by the Health Department. We are currently using regular water through the city of Asheboro with filters and have followed the recommendations of the Health Department, State of NC, and a contracted Water Consultant (NALCO). We still currently have the one resident that tested positive and has been treated by antibiotics. All other residents and staff that have been tested for the Legionella Bacteria have been negative with no evidence of the bacteria. Legionella in nature lives in fresh water and rarely cause illness but in higher concentrations may cause illness in those individuals who are not healthy. I am thankful for a wonderful staff that worked hard during this difficult time, especially the first few days. Our staff has proven that they can work well under pressure and truly do care for our residents. I am also thankful for our residents who were patient with our staff during this time and understood that we were doing everything possible to remedy the situation. Our family members were also understanding during this time and have encouraged our staff with their compliments and more.

Life is full of good times and challenges and we have to learn how to handle both in a proper manner. I'm reminded of the scripture from John 16:33 "I have said these things to you, that in me you may have peace. In this world you will have tribulation. But take heart; I have overcome the world."

We are overall operating normally at this time. Visitors are welcome, we are accepting new residents, our water is safe, and we will continue to follow all recommendations to assure that our residents and staff are safe.

I feel good about the future of Cross Road Retirement Community and hope you also feel that same excitement.

Thank you for your confidence and continued support. Your comments and suggestions are always welcome!



Janet Harllee

A Word From Admissions and Marketing

We have immediate openings in our Assisted Living Main & Alzheimer's Centers. If you have a neighbor, friend, family, or church member who may need our services, call or email me.

Please let me know if your church would like for me to speak at their group. Also, if you are a member of a civic organization, please ask them to call or email me. They can call or email at: 336-610-1214 or <u>admissions@cross-road.org</u>.

If you have family members or friends that would like to receive our email newsletter, please let me know. Thank you.



If you are interested in using the club house, you must call Mamie at 336-629-7811. We need to keep a record of who is using it so there will be no confusion or double bookings.

I would like to remind the Independent Village Residents that we have a locked shredder box at the clubhouse for your convenience.

For information on our one and two bedroom apartments, contact Betty Page at 336-318-1847 or email at dvs@cross-road.org

Betty Page

Employee Corner

Employee of the Month

| July | Jason Eubanks |
|-----------|----------------------|
| August | Dianne McNeill |
| September | Jailyn Dawkins Terry |

Welcome New Employees

Nursing Staff—Faline Doolin, Kelly Clark, Tiffany Cesaro, Hermencia Ulysse, Joanna Soto, Jackie Gabriel, Mike Guthrie, Angel McMath, Brooke Moyer, Mariela Albarran, Jennifer Redding

Housekeeping-Alyssa Pierce, Celine Lassiter

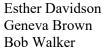
Dietary-Ruth Parham, L'Oreal Headen, Shabree Miller, Grace McDonald, Debra Flecken, Dulce Morales,

Maintenance-Lyndon Brown

Welcome New Residents

Main and ACC Centers

William "Pops" Smith Helen Garner Elsie Headen Bernice Hinshaw Alice Adams



Village Apartments

George & Betty Johnson **Evelyn Reaves** Ruth Emery

Happy Birthday

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Village Residents

November 9

- George Johnson 12
- Ruth DeLeeuw
- 15 Melda Goldfinch Vincent Shustack
- 16 21 Betty Johnson
- 23 Jean McFate
- 24 Jane Strother
- 27 Evelyn Hames
- 27 **Doris Evans**
- Pat Smith 28
- 30 Tom Lewis

December

- Jack Zombeck 1
- 3 Roger Strider
- 11 Reva Smallwood
- 14 Margaret Wright
- 19 William Holloway
- 20 Juanita Hall

January

- 3 Elizabeth Reich
- 6 Rececca Chapman
- 8 Rachel Sutton
- 9 Dottie Watson
- 15 Alice Holloway
- 22 Brad Brown 23
- Berta Duncan
- 23 Susan Parker Farris Albright
- 27 31 Carl Stout
- 31 Hazel McCollum
- **Main Center**

November

- Steve Seaboch
- Aritta Hardin
- 12 Vellie Hill
- 23 Nolan Auman

December

- Clarence Harrelson
- 4 Ella Schramm
 - Nellie Miller
- 26 Lois Young
- 29 Dennis Layne
- 31 Phyllis Davis
- 31 Nancy Moore

January

- 5 Ola Smith
- 11 Faye Freeman
- 14 May Nell Leonard
- 16 Bill Haney
- 24 Kitty Smith
- 28 Bobby Ledwell

ACC

November

December

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- Roy Bomberger
- 15 Margaret Eubanks
- 17 Barbara Gallimore

January

- 4 Bernice Jones
- 10 Eva Skeen
- 13 Howard Swink
- 31 Judy Fox

In Memoriam

Ruby Little Cassandra Church Joyce Jessup Gladys Henley Joe Jones JC Corsbie



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Susanne Allen

Main Center Activities

Summer fun including baseball games , eating out and visitors!



Alzheimer's Care Center Activities



Our Residents are such wonderful people and if you would like to spend some time with them, we have many Volunteer Opportunities! One immediate need that we have is for someone to ride on the bus with us during outings. If this sounds like something you would like to do, contact Karen Kidd, ACC Activity Director at 336-610-1206. We would love to have you on board!

Karen Kidd



Alzheimer's Support Group

Questions? Call Mamie Byrd at 336-629-7811







Activities From Our Independent Living Apartments





Congratulations to our Executive Director, Steve Rumbley! He received his Community Leadership Award at the North Carolina Assisted Living Association's (NCALA) Awards Luncheon Wednesday, October 11th. This award is given in recognition of great dedication and service. The award was presented by Frances Messer, NCALA President & CEO and Lisa Corbett, Deputy General Counsel, NC Health & Human Services. Staff and Board members nominated Steve for this honor.

Volunteers Needed

Our annual staff Christmas party will be held on Tuesday, December 9th. We are in need of volunteers to monitor the halls, visit with residents, and answer the phones. Our staff will be in the building and will be keeping a watchful eye on our residents as well. If you are able to volunteer please contact Mamie at 336-629-7811.







CROSS ROAD Retirement Community Ticket Prices 1st 3 Rows \$35 Floor \$25 Balcony \$23

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JOIN US FOR A TRIBUTE TO ELVIS STARRING STEPHEN FREEMAN AND THE ECHOES OF A LEGEND SHOW BAND

> Saturday April 7, 2018 7:00 pm Sunset Theater Asheboro, NC

Call 1-800-838-3006 to purchase tickets or purchase on line at www. brownpapertickets.com Tickets can also be purchased at Cross Road Retirement Community



Both events will provide a great night of entertainment Get your tickets now!



1302 Old Cox Rd Asheboro, NC 27205 336-629-7811

BOARD OF DIRECTORS

Randy Tedder, Board President, Johnny Henderson, Bobby Merrill, Debbie Maness, Susan West, Pam Regan, Annette Bean, Kermit Williamson, Joe Turner, Tommy Ward, Larry Hilliard (Director Emeritus)

MANAGEMENT TEAM

Steve Rumbley, Executive Director, Janet Harllee, Director of Admissions & Marketing, Joyce Rife, ACC Resident Care Director, Kristin Jones, DON, LeAnn Schatz, Resident Care Director, Jeanne Auge, Human Resources Director, Betty Page, Director of Independent Living, Susanne Allen, Activity / Volunteer Director, Bobbie Torain, Director of Finance, Evelyn Greene, Director of Housekeeping & Laundry, Bill Page, Maintenance Director, Jeff Johnson, Chaplain, Brad Lowe, Director of Food Services, Helen Thornburg, Associate Director of Food Services

Cross Road on the Web Visit us at: WWW.Cross-road.org

Ways You Can Help

If you would like to contribute or donate in honor or memory, please send your contribution to: Cross Road Retirement Community 1302 Old Cox Rd Asheboro, NC 27205 Attn: Finance Department **Please specify if you would like this to go to a specific area such as:** Dream Makers Alzheimer's Care Center Main Center Tree of Life Walk of Honor (name on brick \$100) Pet Fund Resident or Employee Benevolent Fund Friends of the Community (resident's name on plaque in front entrance) Please remember, any contribution to CRRC is tax deductible.